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TRAZAR ACES ISO AUDIT WITH ZERO CORRECTIVE ACTION REQUESTS  
(CARs) FOR FOURTH CONSECUTIVE TIME

Commitment To ISO Cited As Definitive Reason For Return To Growth  
Despite Severe Industry Downturn

SANTA CLARA, CA, March 29, 2005—Every year, thousands of small to medium companies across all industries undergo a surveillance audit based on the requirements of the International Standards Organization (ISO). And every six to eight months, Trazar Corporation, has received a stellar review. In fact, Trazar has just recently completed its fourth consecutive ISO 9001:2000 surveillance audit with ZERO Corrective Action Requests (CAR's).

The average number of CAR's for small to medium companies is five per year.

The ISO 9001:2000 Business Management System is a series of quality management and assurance principles comprised of customer focus, personnel involvement, process management, ongoing improvement, and decision-making for mutually beneficial supplier relationships. It is a holistic methodology for adopting a system to govern the management and operation of a business. It not only ensures ISO's on-going use, but also measures business enhancement and management progress. It is about the company in its entirety, not just its products or services.

While management direction and oversight is key to achieving ISO recognition, especially of such excellent results, CEO Ken Warburton is the first to admit that, "Four consecutive audits without a single corrective action requirement is a testament to our employees."

Trazar always considered ISO compliance the right way to run a company as well as a way in assisting them through what has been the worst downturn ever in the semiconductor and equipment industry.

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## 2-2-2/TRAZAR RECORDS ZERO CARs

"Sacrificing product quality was never an option." said Mr. Warburton. "In fact, we looked at ISO compliance as a strategy for differentiation and growing the overall business. It has guided us in instituting the processes and improved skill sets needed to thrive in a hyper-competitive industry."

This sentiment was echoed by many others at Trazar.

"Our ongoing concern is that we not skip the details and still improve our accuracy and efficiency," said Jim Molkenbuhr, materials supervisor. "It is every Trazar employee's responsibility to keep their sights on creating the best 'mousetrap', bringing our customers the latest and highest quality product, unsurpassed by the competition."

"In addition, it is not uncommon to wear many hats within the company, often at the same time. For instance, I attend to the building's facility issues to save money on outside support. I also oversee shipping and receiving while coordinating our recycling program with the production department," Jim added.

"We are continuously improving and enhancing operational procedures to meet or exceed customer satisfaction and delivery requirements. Following our internal metrics requirements, this is tracked on a monthly basis," said Rita Lomas, customer service and executive administrative assistant.

"Throughout the last few years, the company has been managed for long-term growth, not just short-term cost reduction. We have implemented processes that improved efficiency and controlled cost, but also allowed us to introduce new products and add new customers," continued Rita.

"This has proven to be just good business."

Trazar

Trazar Corporation, [www.trazar.com](http://www.trazar.com), was founded in 1987 and is headquartered in Santa Clara, Calif. The company boasts an industry leading, 44 months MTBF for its RF Automatic Impedance Matching (AIM) systems. Trazar recently announced its T5000 program where it will completely refurbish and enhance older Matches and replace them with a virtually new one that is transparent to the customer's manufacturing process, with a 12-month warranty and at almost half the price of a new one.

The company also provides a complete line of repair and maintenance services through its RF Services group, and specialty contract manufacturing for high-quality, moderate volume requirements.

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